



Membership User Agreement

Effective Date: May 31, 2026

PLEASE READ THIS AGREEMENT CAREFULLY. This Agreement governs your membership in the Natal service. It contains important information about what Natal is and is not, the limitations of the service, your obligations as a member, payment and cancellation terms, and a binding arbitration provision and class action waiver that affect your legal rights. By creating an account, completing a purchase, or otherwise using the Natal service, you agree to be bound by this Agreement.

1. Introduction and Acceptance

This Membership User Agreement (this “**Agreement**”) is a binding contract between you, the parent or legal guardian enrolling one or more children (“you,” “your,” or “Member”), and Natal Health LLC, a Texas limited liability company (“Natal,” “we,” “us,” or “our”). This Agreement governs your access to and use of the Natal membership service, including the website located at joinnatal.com, any Natal mobile applications, and all related content, features, and services (collectively, the “Service”).

By creating an account, enrolling a child, completing a purchase, checking a box indicating your acceptance, or otherwise accessing or using the Service, you acknowledge that you have read, understood, and agree to be bound by this Agreement and by the Natal Privacy Policy and Consumer Health Data Privacy Policy, each of which is incorporated into this Agreement by reference. If you do not agree, you must not access or use the Service.

You must be at least eighteen (18) years of age and the parent or legal guardian of any child you enroll. By enrolling a child, you represent and warrant that you have the legal authority to make decisions regarding that child’s health information and to consent to the collection and use of that child’s data as described in this Agreement and the Privacy Policy.

2. Definitions

“**Child**” or “**Enrolled Child**” means a minor whom you have enrolled in the Service and for whom you hold legal authority to make health-related decisions.

“**Clinical Entity**” means Everwell Neuro PLLC, an independent physician-owned Texas professional limited liability company that provides the clinical and medical-professional components of the Service, including laboratory ordering and result review, as further described in Section 5.

“**Content**” means all materials made available through the Service, including laboratory result presentations, written summaries, developmental guidance, narratives, text, graphics, and other materials.

“**Developmental Guidance**” means the periodic personalized developmental guidance content that Natal provides for an Enrolled Child, generated within Natal’s proprietary interpretive



framework. The specific name, cadence, format, and composition of this offering may evolve over time.

“Laboratory Services” means the laboratory testing components of the Service, including any base panel and any optional add-on testing that Natal may offer from time to time. The specific tests, biomarkers, panels, and add-ons included in the Service are determined by Natal and the Clinical Entity and may change at any time as described in Section 6.

“Membership” means an enrollment for one Enrolled Child entitling you to the components of the Service offered under the applicable membership tier in effect at the time of purchase or renewal.

“Membership Period” means the period of time for which a Membership is active, as described at the point of purchase.

“Result Summary” means the written interpretive overview that may accompany a set of laboratory results, prepared in the voice of the Natal founder and reviewed under the supervision of the Clinical Entity.

3. Nature of the Service — Important Limitations

3.1 Natal Is an Informational and Educational Service

Natal is a physician-founded pediatric health and development information service. The Service is designed to give parents organized, interpreted information about their child’s biology and development, and to support informed conversations with the child’s own healthcare providers. The Service is intended to complement, not replace, the care provided by your child’s pediatrician or other licensed healthcare professionals.

3.2 Natal Does Not Provide Medical Care or Establish a Treatment Relationship

The Service is not a substitute for professional medical advice, diagnosis, or treatment. The Clinical Entity performs limited, defined clinical services through licensed providers, including authorizing laboratory orders and supervising result review, and those activities may give rise to a limited professional relationship with the Clinical Entity to the extent provided under applicable law. Except for those limited clinical services provided through the Clinical Entity, use of the Service does not create a physician-patient or treatment relationship with Natal Health LLC, the Natal founder, or any affiliated clinician, and no interaction with the Service should be understood as a comprehensive clinical evaluation of your individual child.

The Content, including any Result Summary and any Developmental Guidance, is general and interpretive in nature. It does not constitute a diagnosis, a treatment recommendation, a prescription, or individualized medical advice, and it should not be relied upon as such.

3.3 Always Consult Your Own Healthcare Provider

You should always seek the advice of your child’s pediatrician or another qualified healthcare provider with any questions you may have regarding your child’s health, and before making any decision related to diet, supplementation, lifestyle, or medical care. Never disregard professional medical advice or delay seeking it because of something you have read or received through the Service.



3.4 Not for Emergencies

The Service is not designed for medical emergencies. If you believe your child is experiencing a medical emergency, call 911 or your local emergency number immediately, or go to the nearest emergency room. Do not rely on the Service for urgent or emergency medical needs.

3.5 No Guarantee of Outcomes

Natal does not guarantee any particular health, developmental, or other outcome from use of the Service. Individual biology and development vary, and the information provided through the Service may not identify every condition or concern. The presence of results within an optimal range does not guarantee the absence of a health condition, and a result outside an optimal range does not establish the presence of one.

3.6 Not a Sole Source of Health Information

The Service is intended to supplement, not replace, the care and advice of your child's healthcare providers. You should not rely on Natal as your sole source of health information for your child. Health-related decisions should be made in consultation with qualified healthcare professionals who can evaluate your individual child.

3.7 Role of the Founder

The founder's credentials and professional background are provided for informational purposes and to convey the clinical foundation of the Service. The founder is not acting as your child's treating physician through the Service, and no treating relationship with the founder is created by your use of the Service, unless you separately enter into an independent clinical relationship outside the Service. Interpretive content prepared in the founder's voice is general and educational in nature and is reviewed under the supervision of the Clinical Entity.

To the extent the founder's legal credentials appear in connection with Natal, they are provided for background purposes only. The Service does not provide legal advice, and use of the Service does not create an attorney-client relationship.

3.8 How Interpretive Summaries Are Produced

Written interpretive summaries provided with laboratory results are prepared within a structured framework authored by the founder and using software tools, including automated drafting tools, operating under that framework, and are reviewed under the supervision of the Clinical Entity before delivery. These summaries reflect the founder's interpretive framework and professional standards applied to your child's results, and are general and educational in nature. They are not a substitute for individualized evaluation by a clinician who has examined your child, and the manner of their preparation does not change their educational and informational character.

3.9 About Natal's Ranges

Natal applies its own reference ranges, which are proprietary, are calibrated for what Natal considers optimal pediatric function, and differ from the standard reference ranges used by laboratories. A result Natal designates for "Attention" means only that it falls outside Natal's optimal range; it is not a diagnosis, does not mean a clinical abnormality is present, and may fall within a standard



laboratory's normal range. A result Natal designates as "Optimal" means only that it falls within Natal's range; it is not a clearance, a guarantee of health, or assurance that no condition exists. All results should be discussed with your child's healthcare provider.

4. Nature of the Developmental Guidance

The Developmental Guidance is educational and interpretive content, and is separate and distinct from the laboratory and clinical components of the Service. It is provided to support reflection, perspective, and understanding for parents. The Developmental Guidance is not medical, clinical, diagnostic, psychological, or scientific health advice; it is not a clinical assessment of your child; it does not diagnose, treat, or predict any medical, developmental, or psychological condition; and it is not generated from your child's laboratory or clinical results. It is created within a proprietary interpretive framework authored by the founder and is delivered as personalized reading content, not as a medical service.

You should not rely on the Developmental Guidance as a basis for any medical, developmental, educational, or treatment decision, and you should consult a qualified professional for any such decision. The Developmental Guidance and the laboratory and clinical components of the Service are independent of one another, and your decision to use either does not depend on the other. References in the Developmental Guidance to your child's development are interpretive and general, and are not findings about your child's health.

5. Service Structure and the Clinical Entity

Natal Health LLC operates the Service, including the website, applications, brand, billing, member support, technology, and non-clinical content. The clinical and medical-professional components of the Service are provided by Everwell Neuro PLLC, an independent, physician-owned Texas professional limited liability company (the "Clinical Entity"), pursuant to a separate management services arrangement with Natal. Laboratory orders are placed and authorized by a licensed provider through the Clinical Entity, and laboratory results are reviewed under the supervision of the Clinical Entity.

All clinical decisions are made independently by the Clinical Entity and its licensed providers in the exercise of their professional medical judgment. Natal does not direct, control, or interfere with the practice of medicine, the ordering of laboratory tests, or the review and interpretation of results, all of which rest with the Clinical Entity.

Laboratory testing is performed by independent third-party laboratories and, where applicable, reference laboratories. Those laboratories are independent contractors and are not controlled by Natal or the Clinical Entity. Your use of laboratory services is also subject to the terms and privacy practices of the applicable laboratory.

6. Eligibility, Accounts, and Enrollment

6.1 Account Registration



To use the Service, you must create an account and provide accurate, current, and complete information, including information about each Enrolled Child as requested at enrollment. You agree to keep your account information accurate and up to date.

6.2 Accuracy of Enrollment Information

Certain components of the Service depend on the accuracy of the information you provide, including a child's date and time of birth and other details supplied at enrollment. You are solely responsible for the accuracy of the information you submit, and Natal is not responsible for Content that is affected by inaccurate or incomplete information you have provided.

6.3 Account Security

You are responsible for maintaining the confidentiality of your account credentials and for all activity that occurs under your account. You agree to notify Natal promptly of any unauthorized use of your account. Natal is not liable for any loss arising from unauthorized use of your account that results from your failure to safeguard your credentials.

6.4 One Membership Per Child

Each Membership covers one Enrolled Child. If you wish to enroll more than one child, a separate Membership is required for each child. Components of the Service that are personalized to a child are generated separately for each Enrolled Child.

6.5 Enrollment Consents

As part of enrollment, you will be asked to provide specific acknowledgments and consents, which may include consent to laboratory testing, separate consent to genetic testing where you elect it, acknowledgment of the educational and informational nature of the Service, consent to electronic delivery of results and communications, acknowledgment of the arbitration provision, acknowledgment of the Privacy Policy and Consumer Health Data Privacy Policy, and your representation that you hold legal authority over each Enrolled Child. These consents supplement, and do not replace, this Agreement.

By enrolling, you also authorize, to the extent required under the California Confidentiality of Medical Information Act and comparable laws, the Clinical Entity, Natal, and the laboratories and service providers involved in delivering the Service to use and disclose your Enrolled Child's medical information among themselves as necessary to provide the Service you have requested, including to order and perform testing, return and review results, prepare interpretive content, and operate the Service. You may revoke this authorization on a prospective basis as described in the Privacy Policy, recognizing that revocation may prevent Natal from providing some or all of the Service.

7. Service Components and Changes to the Service

7.1 Components Offered May Vary

The Service may include laboratory testing components, written result interpretation, periodic developmental guidance, and related features. The specific components, panels, biomarkers, tests, add-ons, features, cadence, and formats that make up the Service at any given time are determined



by Natal and, where clinical, by the Clinical Entity. These components are described at the point of purchase and may be updated, expanded, reduced, substituted, renamed, or discontinued at any time in Natal's discretion.

Nothing in this Agreement entitles you to any specific test, biomarker, panel, add-on, feature, or content item. Natal does not warrant that any particular component will remain part of the Service throughout your Membership. Where Natal makes a material reduction to the core components of an active Membership, Natal will use commercially reasonable efforts to provide notice and, where appropriate, a reasonable accommodation such as a substituted component or a prorated adjustment.

7.2 Clinical Discretion

All decisions regarding which tests are appropriate to order, how results are reviewed, and what clinical content is appropriate rest with the Clinical Entity and are subject to professional medical judgment and applicable law. Natal and the Clinical Entity may decline to offer or provide a particular component where doing so would be inconsistent with clinical judgment, laboratory availability, or legal requirements.

7.3 Changes to the Service Generally

Natal may modify, suspend, or discontinue any aspect of the Service, in whole or in part, at any time, with or without notice. Natal may also impose limits on certain features or restrict access to parts of the Service without liability.

8. Fees, Billing, Renewal, and Cancellation

8.1 Fees

Membership fees, add-on prices, and any other charges applicable to the Service are presented to you at the point of purchase. Prices are determined by Natal and may change at any time. Any change in pricing will not affect the fee for a Membership Period already paid for, but will apply to subsequent purchases and renewals. All fees are stated in U.S. dollars unless otherwise indicated.

8.2 Payment

You authorize Natal and its payment processor to charge the payment method you provide for all fees associated with your purchase. You represent that you are authorized to use the payment method you provide. Payment processing is handled by third-party processors and is subject to their terms.

8.3 Taxes

Fees are exclusive of applicable taxes unless otherwise stated. You are responsible for any taxes, duties, or similar governmental assessments applicable to your purchase.

8.4 Renewal

If your Membership is offered on a renewing basis, it may automatically renew at the end of each Membership Period at the then-current price, unless you cancel before the renewal date. Natal will



provide notice in advance of a renewal where required by applicable law. You authorize Natal to charge your payment method for each renewal unless and until you cancel.

8.5 Cancellation

You may cancel your Membership at any time through your account or by contacting Natal member support. Cancellation stops future renewals. Unless otherwise required by applicable law or expressly stated in this Agreement, cancellation does not entitle you to a refund of fees already paid for the current Membership Period, and you may continue to access the components of the Service through the end of the period already paid for.

8.6 Refunds

Except where required by applicable law, fees are non-refundable. Because the Service involves the procurement of laboratory services and the preparation of personalized content, fees attributable to components that have already been initiated, ordered, or delivered are not refundable. Natal may, in its sole discretion, offer a refund or credit in individual circumstances, and doing so does not obligate Natal to do so in any other circumstance.

8.7 Failed Payments

If a payment fails or is reversed, Natal may suspend or terminate your access to the Service and may attempt to reprocess the charge. You remain responsible for any amounts owed.

9. Laboratory Logistics and Member Responsibilities

Where the Service includes laboratory testing, you are responsible for completing the steps necessary to obtain testing, including scheduling and attending any required specimen collection appointment, following preparation instructions (such as fasting requirements), and bringing any required identification. Natal is not responsible for delays, additional costs, or the inability to produce results that arise from your failure to complete these steps, from a laboratory's processes, or from factors outside Natal's reasonable control.

Laboratory turnaround times are estimates only. Some components, including any send-out or specialized testing, may take significantly longer to return results. Natal does not guarantee any particular turnaround time.

You acknowledge that laboratory and genetic testing has inherent limitations. Testing may produce false positives, false negatives, inconclusive or indeterminate findings, variants or results of uncertain significance, and results or interpretations that may later change as scientific knowledge and clinical understanding evolve. A given result reflects the sample, methodology, and knowledge available at the time of testing. Where the Service includes genetic testing, you further acknowledge that genetic findings may carry implications for biological relatives of the tested child.

10. Intellectual Property and License

10.1 Ownership

NATAL



The Service and all Content, including the Natal name, logos, design, software, text, the proprietary interpretive framework underlying any Developmental Guidance, result presentation formats, and all written summaries and narratives, are owned by Natal or its licensors and are protected by intellectual property and other laws. The methodology underlying the Developmental Guidance is proprietary and confidential.

10.2 Limited License to You

Subject to your compliance with this Agreement, Natal grants you a limited, personal, non-exclusive, non-transferable, revocable license to access and use the Service and the Content provided for your Enrolled Child, solely for your own personal, non-commercial use in connection with parenting and caring for your Enrolled Child. Content prepared for your Enrolled Child, including Result Summaries and Developmental Guidance, is provided for your personal use and you may share it with your child's healthcare providers.

10.3 Restrictions

- Copy, reproduce, distribute, publish, or publicly display the Content except as expressly permitted by this Agreement;
- Sell, license, sublicense, or otherwise commercialize the Service or any Content;
- Reverse engineer, decompile, or attempt to derive the proprietary methodology, framework, source code, or underlying logic of the Service or any Content;
- Use the Service or Content to build, train, or improve any competing product, model, or service, including any machine learning or artificial intelligence system;
- Scrape, harvest, or use automated means to access or extract Content; or
- Remove or alter any proprietary notices.

10.4 Feedback

If you provide Natal with suggestions, ideas, or other feedback about the Service, you grant Natal a perpetual, irrevocable, royalty-free license to use that feedback for any purpose without obligation to you.

11. Privacy and Data

Your privacy is important to Natal. Natal's collection, use, and disclosure of your information and your Enrolled Child's information are described in the Natal Privacy Policy and the Natal Consumer Health Data Privacy Policy, each of which is incorporated into this Agreement by reference. By using the Service, you acknowledge that you have reviewed those policies. To the extent the Service involves protected health information, that information is handled in accordance with applicable law and the agreements between Natal and the Clinical Entity.

You consent, on your own behalf and on behalf of your Enrolled Child, to the collection and use of information as described in the Privacy Policy and the Consumer Health Data Privacy Policy, including the collection and use of consumer health data and, where you elect genetic testing, genetic information, as described in those policies.



12. Acceptable Use

You agree to use the Service only for lawful purposes and in accordance with this Agreement. You agree not to use the Service in any way that violates applicable law, infringes the rights of others, interferes with the operation of the Service, attempts to gain unauthorized access to any system, or enrolls a child for whom you do not hold legal authority. Natal may investigate and take appropriate action, including suspending or terminating your account, for any violation.

13. Third-Party Services

The Service relies on and may link to third-party services, including laboratories, reference laboratories, payment processors, scheduling tools, and technology providers. Natal does not control and is not responsible for the acts, omissions, products, services, or privacy practices of third parties. Your dealings with third parties are solely between you and the third party and may be subject to their separate terms and policies.

14. Disclaimers

THE SERVICE AND ALL CONTENT ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY. To the fullest extent permitted by law, Natal and its affiliates, the Clinical Entity, and their respective owners, officers, employees, and agents disclaim all warranties, including any implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement, and any warranties arising from course of dealing or usage of trade.

Without limiting the foregoing, Natal does not warrant that the Service will be uninterrupted, secure, or error-free, that Content will be accurate, complete, or current, that any component will remain available, or that the Service will meet your expectations. Any reference ranges, thresholds, interpretations, and guidance reflect general interpretive frameworks and professional judgment and may differ from those used by other providers or laboratories. They are not guarantees of accuracy for any individual child.

Some jurisdictions do not allow the exclusion of certain warranties, so some of the above exclusions may not apply to you.

15. Assumption of Risk and Member Responsibility

You acknowledge that health-related decisions involve uncertainty and that laboratory testing, genetic testing, developmental guidance, educational content, and interpretive summaries provided through the Service may not identify all conditions, risks, or concerns affecting your child. You understand that the Service provides information and interpretation to support your own informed decision-making, and that responsibility for decisions made based upon information provided through the Service rests with you. You agree to consult appropriate healthcare professionals regarding medical and developmental decisions affecting your child. By using the Service, you knowingly assume these risks.



16. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, in no event will Natal, its affiliates, the Clinical Entity, or their respective owners, officers, employees, or agents be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, or for any loss of profits, data, goodwill, or other intangible losses, arising out of or relating to this Agreement or the Service, whether based in contract, tort, negligence, strict liability, or any other theory, even if advised of the possibility of such damages.

To the fullest extent permitted by law, the total aggregate liability of Natal and the other parties identified above for all claims arising out of or relating to this Agreement or the Service will not exceed the amount you paid to Natal for the Membership giving rise to the claim during the twelve (12) months immediately preceding the event giving rise to the claim.

Some jurisdictions do not allow the limitation or exclusion of certain damages, so some of the above limitations may not apply to you. Nothing in this Agreement limits liability that cannot be limited under applicable law.

17. Indemnification

You agree to indemnify, defend, and hold harmless Natal, its affiliates, the Clinical Entity, and their respective owners, officers, employees, and agents from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to your use of the Service, your violation of this Agreement, your violation of any law or the rights of any third party, or any inaccurate information you provide.

18. Dispute Resolution, Arbitration, and Class Action Waiver

PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO BRING A LAWSUIT IN COURT AND TO HAVE A JURY TRIAL.

18.1 Informal Resolution

Before initiating any formal proceeding, you agree to first contact Natal and attempt to resolve the dispute informally for a period of at least thirty (30) days after written notice describing the dispute.

18.2 Binding Arbitration

If the dispute is not resolved informally, you and Natal agree that any dispute arising out of or relating to this Agreement or the Service will be resolved by binding arbitration administered by the American Arbitration Association (AAA) under its Consumer Arbitration Rules then in effect, rather than in court, except that either party may bring an individual claim in small claims court if it qualifies. The arbitration will be conducted in or near Austin, Texas, unless you and Natal agree otherwise or applicable law requires a different location. The arbitrator's decision will be final and binding and may be entered as a judgment in any court of competent jurisdiction.

18.3 Class Action Waiver



You and Natal agree that each may bring claims against the other only in an individual capacity, and not as a plaintiff or class member in any purported class, collective, or representative proceeding. The arbitrator may not consolidate more than one person's claims and may not preside over any form of class or representative proceeding.

18.4 Right to Opt Out

You may opt out of this arbitration and class action waiver provision by sending written notice to Natal within thirty (30) days of first accepting this Agreement. Your notice must include your name, account information, and a clear statement that you wish to opt out of arbitration. Opting out will not affect any other part of this Agreement.

18.5 Exceptions

Nothing in this Section prevents either party from seeking injunctive or equitable relief in a court of competent jurisdiction to protect intellectual property or confidential information, or limits any right that cannot be waived under applicable law.

19. Term and Termination

This Agreement applies for as long as you use the Service or hold an account. You may terminate by canceling your Membership and ceasing to use the Service. Natal may suspend or terminate your access to the Service at any time, with or without cause, including for any violation of this Agreement. Upon termination, your right to use the Service ends, though provisions that by their nature should survive (including those relating to intellectual property, privacy, confidentiality, data retention, disclaimers, limitation of liability, indemnification, and dispute resolution) will survive. Cancellation of your Membership does not require deletion of records that Natal, the Clinical Entity, or laboratories are required to retain by law or professional standards.

20. Governing Law

This Agreement is governed by the laws of the State of Texas, without regard to its conflict of laws principles, except that the Federal Arbitration Act governs the interpretation and enforcement of the arbitration provision. Subject to the dispute resolution provisions above, the state and federal courts located in Travis County, Texas will have exclusive jurisdiction over any matter not subject to arbitration, and you consent to the personal jurisdiction of those courts. Nothing in this Section deprives you of the protection of any mandatory consumer-protection or health-privacy law of your state of residence that applies to you and cannot be waived by agreement.

21. Changes to This Agreement

Natal may update this Agreement from time to time. When Natal makes material changes, it will provide notice by reasonable means, such as posting the updated Agreement at joinnatal.com with a new effective date or notifying you through the Service. Changes are effective when posted unless otherwise stated. Your continued use of the Service after changes become effective constitutes acceptance of the updated Agreement. If you do not agree to the updated Agreement, you must stop using the Service and may cancel your Membership.



22. General Provisions

22.1 Entire Agreement

This Agreement, together with the Privacy Policy and the Consumer Health Data Privacy Policy, constitutes the entire agreement between you and Natal regarding the Service and supersedes all prior agreements and understandings.

22.2 Severability

If any provision of this Agreement is held to be invalid or unenforceable, that provision will be modified to the minimum extent necessary or severed, and the remaining provisions will remain in full force and effect.

22.3 No Waiver

Natal's failure to enforce any provision of this Agreement is not a waiver of its right to do so later.

22.4 Assignment

You may not assign or transfer this Agreement without Natal's prior written consent. Natal may assign this Agreement, including in connection with a merger, acquisition, reorganization, or sale of assets.

22.5 Force Majeure

Natal is not liable for any failure or delay in performance caused by circumstances beyond its reasonable control, including acts of God, laboratory or supplier disruptions, network or technology failures, labor disputes, or governmental action.

22.6 Notices

Natal may provide notices to you through the Service, by email to the address associated with your account, or by posting at joinnatal.com. You may provide notices to Natal through the member support contact information made available on the Service.

22.7 Relationship of the Parties

Nothing in this Agreement creates any partnership, joint venture, agency, or employment relationship between you and Natal.

22.8 Time Limitation on Claims

To the extent permitted by applicable law, any claim arising out of or relating to this Agreement or the Service must be brought within one (1) year after the claim arises, and any claim not brought within that period is permanently barred, unless a longer period is required by applicable law.

22.9 Electronic Communications and Signatures

You consent to receive communications, agreements, disclosures, and notices from Natal in electronic form, and you agree that electronic delivery satisfies any legal requirement that such communications be in writing. You further agree that your electronic acceptance of this Agreement



and the related policies, including by checking a box or clicking to accept, and any electronic signature you provide, have the same legal force and effect as a handwritten signature.

22.10 Export Controls and Sanctions

You agree to use the Service in compliance with all applicable U.S. export control and economic sanctions laws and regulations, and you represent that you are not located in, or a national of, any country or party subject to such restrictions that would prohibit your use of the Service.

22.11 U.S. Residents

The Service is intended for residents of the United States. Natal makes no representation that the Service is appropriate or available for use outside the United States, and those who access the Service from other locations do so on their own initiative and are responsible for compliance with local law.

22.12 Contact

Questions about this Agreement may be directed to Natal member support through the contact information provided at joinnatal.com.

ACKNOWLEDGMENT. By creating an account, checking the box indicating acceptance, or completing a purchase, you acknowledge that you have read and understood this Agreement, the Privacy Policy, and the Consumer Health Data Privacy Policy, and that you agree to be bound by them, including the binding arbitration provision and class action waiver in Section 18.